



IHSS PUBLIC AUTHORITY - WHO ARE WE?



MISSION STATEMENT:

The mission of the Public Authority is to enhance the availability and quality of IHSS; to give consumers and providers a voice in the IHSS and Public Authority programs, through the IHSS Advisory Committee; to provide consumers with access to IHSS providers who meet consumers' service needs; and to provide services that support a positive and productive relationship between the consumer and provider.

Goals

- ❖ Develop and manage an IHSS provider registry
- ❖ Investigate the qualifications/background of potential providers
- ❖ Establish referral system of providers to consumers
- ❖ Provide training/support for providers and consumers
- ❖ Advocate for IHSS improvements at all levels

WHY?

- ❖ The Registry has been set up in various counties to be the main location consumers (recipients) can call for providers (in-home care givers).
- ❖ The Registry is extremely important to all of us as we never know when someone we love will need these services for themselves. In an effort to insure that we recruit compassionate, caring, competent providers, we accept applications from potential providers and we make every effort to research their work history as well as their personal backgrounds. This requires a criminal background check through the Department of Justice.

FOR THE CONSUMER

The Registry will assist the consumer by:

- ❖ Locating in home-care providers
- ❖ Finding a provider quickly
- ❖ Emergency or fill-in needs.

There is no charge for using the Registry.

HOW CONSUMERS CAN USE THE REGISTRY

- ❖ Consumer can call the Registry for short and long term needs
- ❖ Consumer is matched according to their needs
- ❖ Consumer will receive a list of home-care providers
- ❖ Consumer is responsible for calling, setting up interviews, and hiring provider.

FOR THE PROVIDER

The Registry gives the home-care provider opportunity to find employment that fits their needs.

- Experience is helpful, but not required to be on the Registry.
- **There is no charge to be listed on the Registry.**

How workers join the Registry:

- ❖ You can find the provider packet at
<http://www.placer.ca.gov/Departments/hhs/adult.aspx>
- ❖ Once packet is complete, follow the instructions in the packet to return paperwork properly.

NOW WHAT?

Once the IHSS Public Authority receives a completed packet and live scan clearance, you can expect the following:

- ❖ Public Authority will contact you by phone to schedule an orientation date
 - On average you will receive a call in a month (this can vary)
- ❖ After orientation, Public Authority will check work and personal references
- ❖ If all references are positive in nature, you will be listed with our Registry
- ❖ Names will be provided to consumers, matching their needs